

Catalina E. Restrepo, Esq.

Effective Date: October 26, 2026

1. Introduction

Restrepo Law Group, LLC (“Restrepo Law Group,” “we,” “us,” or “our”) respects your privacy and is committed to protecting the personal information you provide when visiting our website, contacting our office, requesting legal services, or communicating with us.

This Privacy Policy explains how we collect, use, disclose, and protect personal information, including information collected through our website, telephone communications, online forms, and SMS messaging services.

By using our website or voluntarily providing personal information, you acknowledge the practices described in this Privacy Policy.

2. Information We Collect

Depending on your interactions with our firm, we may collect:

- Full name and contact information, including telephone number, email address, and mailing address.
- Information submitted through consultation requests, contact forms, or other communications.
- Information relevant to immigration matters and legal services.
- Appointment information and communication preferences.
- SMS consent preferences and records of communications.
- Website usage information, such as IP addresses, browser types, and cookies, where applicable.
- Payment and billing information, where applicable.

We collect information that is reasonably necessary to respond to inquiries, provide requested services, and operate our business.

3. How We Use Your Information

Restrepo Law Group may use personal information to:

- Respond to inquiries and requests for legal services.
- Schedule, confirm, and remind clients of appointments.
- Provide customer support and communicate regarding legal matters.
- Request information or documentation relevant to legal services.
- Provide administrative updates and respond to client requests.
- Process payments and maintain business records.

- Maintain and improve website functionality and security.
- Comply with applicable legal, regulatory, and professional obligations.

4. SMS Messaging and Consent

Restrepo Law Group may send SMS messages to individuals who have expressly consented to receive text communications.

These messages may include:

- Appointment confirmations and reminders.
- Customer service responses.
- Updates related to requested legal services.
- Requests for documents or administrative information.
- Follow-up communications regarding client inquiries.

Consent may be obtained verbally through a clearly explained opt-in process, including during the legal services agreement process.

Message frequency may vary. Message and data rates may apply.

You may opt out of SMS communications at any time by replying **STOP**. For assistance, reply **HELP** or contact our office through our official website.

Consent to receive SMS messages is voluntary and is not a condition of purchasing or receiving legal services.

5. SMS Privacy and Information Sharing

We do not sell, rent, or share SMS opt-in data or personal information with third parties for marketing purposes.

Mobile phone numbers, SMS consent records, and messaging preferences are not shared with third parties or affiliates for their own marketing or promotional purposes.

We may use authorized service providers to facilitate communications and business operations, subject to appropriate confidentiality and data protection requirements.

These service providers are not authorized to use SMS consent information for independent marketing purposes.

6. Disclosure of Personal Information

We may disclose personal information when reasonably necessary to:

- Provide legal services requested by clients.
- Work with authorized technology, communications, payment, or administrative service providers.
- Comply with applicable laws, court orders, or legal obligations.
- Protect the rights, safety, and security of our clients, personnel, and business.
- Act with your authorization or as otherwise permitted or required by law and applicable professional obligations.

We do not sell personal information.

7. Confidentiality and Attorney-Client Relationships

Restrepo Law Group recognizes the importance of confidentiality in legal matters.

Information provided in connection with legal representation is handled in accordance with applicable professional responsibilities and confidentiality obligations.

Submitting information through our website, sending an inquiry, or receiving an SMS message does not, by itself, establish an attorney-client relationship.

An attorney-client relationship is established only when the firm formally agrees to provide legal representation.

8. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information against unauthorized access, disclosure, alteration, or loss.

However, no method of electronic transmission or storage can be guaranteed to be completely secure.

Clients should avoid sending highly sensitive personal or immigration information through unsecured text messages unless specifically instructed to use an appropriate secure communication method.

9. Data Retention

We retain personal information for as long as reasonably necessary to provide services, fulfill business and legal obligations, resolve disputes, maintain appropriate records, and comply with applicable professional requirements.

Retention periods may vary depending on the nature of the information and the applicable obligations.

10. Cookies and Website Technologies

Our website may use cookies or similar technologies to support website functionality, understand visitor interactions, and improve the user experience.

You may manage cookie preferences through your browser settings, subject to the functionality of the website.

11. Your Privacy Choices

You may contact Restrepo Law Group to request information about your personal data, update inaccurate contact information, or inquire about applicable privacy rights.

Certain information may need to be retained to comply with legal, professional, or contractual obligations.

You may withdraw consent to SMS communications at any time by replying STOP.

12. Third-Party Websites

Our website may contain links to third-party websites. Restrepo Law Group is not responsible for the privacy practices or content of independently operated websites.

We encourage visitors to review the privacy policies of those websites.

13. Changes to This Privacy Policy

We may update this Privacy Policy to reflect changes in our services, technology, legal obligations, or business practices.

Updates will be published on this page with a revised effective date.

14. Contact Information

Restrepo Law Group, LLC

5650 Corporate Way
West Palm Beach, FL 33407
United States

Website: <https://restrepolawgroup.com/>

For questions regarding this Privacy Policy or our handling of personal information, please contact us through our official website.