

Catalina E. Restrepo, Esq.

Terms & Conditions

1. Acceptance of Terms

Welcome to the website of Restrepo Law Group, LLC (“Restrepo Law Group,” “we,” “us,” or “our”).

By accessing or using our website, requesting information, or interacting with our online services, you agree to these Terms & Conditions, to the extent applicable.

If you do not agree with these terms, please discontinue use of our website.

2. Legal Information Disclaimer

Information provided on this website is intended for general informational purposes only and does not constitute legal advice.

Immigration laws, regulations, procedures, and policies may change, and individual legal circumstances vary.

Information on this website should not be considered a substitute for advice from a qualified attorney regarding your specific circumstances.

3. Attorney-Client Relationship

Visiting our website, completing a contact form, requesting a consultation, or communicating with our office does not automatically establish an attorney-client relationship.

An attorney-client relationship is established only after Restrepo Law Group formally accepts the representation.

Please do not submit confidential or highly sensitive information through general website forms unless instructed to do so through an appropriate secure channel.

4. Legal Services and Consultations

Restrepo Law Group provides immigration-related legal services, subject to applicable laws and professional obligations.

Consultations, legal representation, fees, payment arrangements, and the scope of services are governed by the applicable agreements between the firm and its clients.

Submitting an inquiry does not guarantee acceptance of representation or any particular legal outcome.

5. SMS Messaging Terms & Conditions

5.1 SMS Program Description

Restrepo Law Group offers an SMS messaging program for individuals who expressly consent to receive text communications.

The program is designed to support customer service and communications related to requested legal services.

Messages may include:

- Appointment confirmations and reminders.
- Responses to customer inquiries.
- Customer service assistance.
- Administrative updates related to legal services.
- Requests for documents or additional information.
- Follow-up communications regarding client requests.

5.2 SMS Consent

By providing affirmative consent through our verbal opt-in process, you agree to receive SMS messages from Restrepo Law Group at the mobile telephone number you provide.

Consent is voluntary and is not required as a condition of purchasing or receiving legal services.

We do not send unsolicited marketing messages under this customer care SMS program.

5.3 Message Frequency

Message frequency may vary depending on your interactions with our office, appointment schedules, and service-related needs.

5.4 Message and Data Rates

Message and data rates may apply according to your mobile carrier's plan.

Restrepo Law Group is not responsible for fees charged by your mobile service provider.

5.5 Opt-Out Instructions

You may cancel SMS communications at any time by replying **STOP** to a message received from our office.

After your opt-out request is processed, you may receive a confirmation message. No additional messages will be sent through the opted-out messaging program unless you provide new consent or as otherwise permitted by applicable law.

5.6 Customer Support

For assistance with SMS communications, reply **HELP** to a message received from our office.

You may also contact Restrepo Law Group through our official website:

<https://restrepolawgroup.com/>

5.7 Carrier Disclaimer

Mobile carriers are not liable for delayed or undelivered messages.

SMS delivery may be affected by carrier availability, network conditions, technical interruptions, or other factors outside our control.

5.8 SMS Privacy

Restrepo Law Group respects your privacy.

We do not sell, rent, or share SMS opt-in data or personal information with third parties for marketing purposes.

For additional information about how personal information is collected, used, and protected, please review our Privacy Policy available on our website.

5.9 SMS Security

Standard SMS messages may not be encrypted and should not be considered a secure method for transmitting highly sensitive legal, financial, or immigration information.

Clients should use secure communication methods when requested by the firm.

6. Website Use

Users agree to use our website only for lawful purposes.

Users must not attempt to:

- Access restricted website systems without authorization.
- Interfere with website security or functionality.
- Transmit malicious software or harmful content.
- Misrepresent their identity or submit fraudulent information.
- Use website content in violation of applicable law.

We reserve the right to take reasonable measures to protect the security and operation of our website.

7. Intellectual Property

Unless otherwise indicated, website content, including text, graphics, logos, and original materials, belongs to Restrepo Law Group or is used with appropriate authorization.

Content may not be reproduced, distributed, or commercially exploited without prior authorization, except as permitted by applicable law.

8. Third-Party Services and Links

Our website may provide access to third-party websites, payment services, scheduling systems, or communication platforms.

These services may be subject to separate terms and privacy policies.

Restrepo Law Group is not responsible for the independent practices or availability of third-party services, except as otherwise required by applicable law.

9. Limitation of Liability

To the extent permitted by applicable law, Restrepo Law Group is not responsible for losses arising solely from interruptions, technical errors, or unauthorized third-party activity affecting website availability.

Nothing in these Terms & Conditions limits rights or remedies that cannot legally be excluded, or alters the firm's professional obligations to its clients.

10. Privacy Policy

Your use of our website and communication services is also subject to our Privacy Policy.

Our Privacy Policy describes how we collect, use, protect, and disclose personal information.

11. Modifications to These Terms

Restrepo Law Group may revise these Terms & Conditions from time to time.

Updated terms will be posted on this website with the revised effective date.

12. Governing Law

These Terms & Conditions are governed by the applicable laws of the State of Florida and the United States, subject to mandatory legal protections and applicable professional rules.

13. Contact Information

Restrepo Law Group, LLC

5650 Corporate Way
West Palm Beach, FL 33407
United States

Website: <https://restrepolawgroup.com/>

For questions about these Terms & Conditions or our SMS messaging program, please contact our office through our official website.